

June 14, 2022 – Sight Partners Physicians, P.C., dba Amara Medical Aesthetics (“Sight Partners”), is issuing notice of a recent data security event experienced by one of our third-party vendors, Eye Care Leaders (“ECL”), that may impact the confidentiality and security of information related to certain patients. Although we are unaware of any actual misuse of this information, we are providing information about the event, our response, and steps affected individuals may take to better protect against the possibility of identity theft and fraud, should potentially affected individuals feel it is appropriate to do so.

***What Happened?*** On or about April 15, 2022, we were informed by our former third-party Electronic Health Record (“EHR”) hosting vendor, ECL, that ECL experienced a cyber-attack. Sight Partners’ historical patient records are stored in ECL’s Integrity EHR system. ECL reported that the incident occurred on or about December 4, 2021, and impacted some ECL databases where patient records are maintained. ECL conducted an investigation in an effort to confirm the nature and scope of the incident. Although the investigation was unable to determine whether files stored in the impacted databases had actually been viewed or taken by the unauthorized actor, ECL could not rule out the possibility of such activity. Therefore, in an abundance of caution, we ran reports through our practice management system in an effort to identify the patient information that would be stored in the ECL database in order to provide accurate and complete notices.

***What Information was Involved?*** The following types of Sight Partners’ patient information are stored by ECL and may have been present in the impacted ECL databases at the time of the incident: full name, address, date of birth, medical information, including provider’s name, medical record number, treatment, diagnosis, and/or prescription information. **Sight Partners did not store patients’ Social Security numbers, financial account information, and health insurance information in the ECL database and that information was not impacted by this event.**

***What We Are Doing.*** We take this event and the security of information in our care very seriously. In June 2021, prior to the occurrence of this event, Sight Partners ceased using ECL as its EHR vendor. As such, all data stored in Sight Partner’s Integrity EHR system predates June 2021. In addition to notifying potentially impacted patients of this event, we are notifying appropriate governmental regulators, including the U.S. Department of Health and Human Services. ECL also notified law enforcement including the FBI of the incident.

Although we are unaware of any misuse of patient information as a result of this incident, as an added precaution, Sight Partners arranged for affected individuals to enroll at no cost to the individual in a credit monitoring and identity restoration service.

***What You Can Do.*** We encourage individuals to remain vigilant against incidents of identity theft and fraud by reviewing your account statements, explanations of benefits, and monitoring credit reports for suspicious activity and to detect errors. Additional information can be found below in the *Steps You Can Take to Help Protect Personal Information*.

***For More Information.*** If you have additional questions, please call our dedicated assistance line at 866-579-4744, Monday through Friday, 8:00 am – 10:00 pm CT, and Saturday and Sunday 10:00 am – 7:00 pm CT, excluding U.S. holidays.

## *Steps You Can Take to Help Protect Personal Information*

### **Monitor Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/credit-help">https://www.transunion.com/credit-help</a>
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016

Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094
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### **Additional Information**

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state attorney general. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state attorney general. This notice has not been delayed by law enforcement.

*For District of Columbia residents*, the District of Columbia Attorney General may be contacted at: 400 6th St. NW, Washington, D.C. 20001; 202-727-3400; and [oag@dc.gov](mailto:oag@dc.gov).

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and [www.oag.state.md.us](http://www.oag.state.md.us). Sight Partners is located at 2707 Colby Avenue, Suite 1200, Everett, WA 98201-3568.

*For New Mexico residents*, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and [www.ncdoj.gov](http://www.ncdoj.gov).

*For Rhode Island residents*, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; [www.riag.ri.gov](http://www.riag.ri.gov); and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this event. There are 3 currently known Rhode Island residents impacted by this event.